



## CANCELLATION AND REFUND POLICY

eXp Global India Private limited (herein referred to as “eXp India”) is engaged in the business of providing Real Estate Brokerage Services by collaborative tools, training, socialization of brokers/agents/ sales person/ through 3D fully immersive Cloud office environment and property listing, sharing in brokerage revenue with Real Estate Sales Person/Lead Generators.

This policy governs the process of cancellation of agreement of Agents after they pay the requisite joining fee and cloud services fee online. The policy has to be read in consonance with the Independent Contractors Agreement (ICA) and other terms and conditions.

- 1. Membership:** Your Agreement with eXp India will continue unless terminated. Once you join as eXp India’s Agent, you would be bound by terms and conditions mentioned in the ICA. You would be required to pay requisite fee before (Insert Date) of every month online for the cloud brokerage services as an agent of the Company.
- 2. Termination:** Agents are bound by the terms and conditions set forth under ICA. In case, the Agent wants to terminate the Agreement at any point, he/ she should give a written notice of not less than 7 days from date of termination. The change would be effective from Day 1<sup>st</sup> of next month.
- 3. Refund:** In the event that this Agreement expires or is terminated under any of terms and conditions set forth herein or in ICA, no portion of any payments of any kind whatsoever previously provided shall be owed or be repayable or refunded to Agent.
- 4. Notice:** Delivery of all notices and documentation shall be in writing and deemed delivered and received when: (i) sent via electronic mail to the email address on file in Company’s eXp Enterprise system; or (ii) sent by mail to Contractor’s address on file.  
Company’s address for physical delivery of notices and documentation sent by Agent is eXp Realty, ATTN: Legal Department, Exp Global India Private Ltd, 48, Amarpali, Plot No 56, IP Extension, Patparganj, East Delhi, India, 110092 and Agent’s address for physical delivery would be same as available in Company’s records.
- 5. Governing laws:** These Policy shall be governed by and construed in accordance with the laws of India.

**eXp India Private Limited**

Last Updated on 12<sup>th</sup> March 2021

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CIN: U74999DL2020FTC371106

Registered Address: 48, Amarpali, Plot No-56 IP Extension Patparganj, East Delhi, IN-110092



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